

Frequently Used Numbers

City Offices

Animal Control	851-6219
Code Enforcement	851-2500
Court	851-7800
Fire/Police Non-Emergency	851-1337
Parks	851-6990
Public Works	851-2812
Senior Center	851-4344

Utilities

AT&T/SBC	800-288-2020
Centerpoint Energy	800-992-7552
Entergy	800-368-3749
Fidelity Cable	855-262-7434
Central Arkansas Water	851-3077

Other

Assessors Office	851-8811
Chamber of Commerce	851-9700
Park on the River	221-1792
PCSSD	490-2000
Post Office	851-1608
Revenue Office	851-7088



Pet Registration



- Dogs and Cats must be registered with the City of Maumelle
- Spayed or Neutered fee is \$5.00 each, otherwise the fee is \$30.00 each
- Proof of current rabies vaccine and spay/neuter proof required

Animal Control 851-6219

Public Safety Notice

Please help us keep track of who

is on our streets.

- Solicitors in Maumelle must be permitted! Each solicitor is required to obtain a permit **and** carry it with them. If you are approached by a solicitor, please ask to see their permit. If they cannot produce it, they shouldn't be on your doorstep.
- If you see or know of any un-permitted soliciting, please call City Hall as soon as possible. If it is after hours or you are concerned about your safety or the safety of your neighborhood in any way, please call the Police Department or 911.
- Help us help you, and help us keep Maumelle the safe and great community that it is. Please contact us with any comments, questions or concerns.

Tina Timmons, City Clerk 851-2500

Sam Williams, Police Chief 851-1337

Jim Morley,

Code Enforcement Director 851-2500



Welcome to Maumelle!

City of Maumelle
550 Edgewood Dr. Ste 590
Maumelle, AR 72113

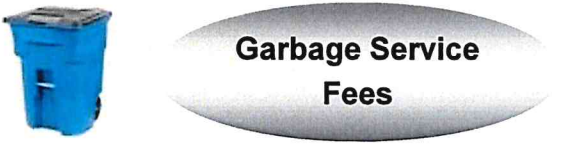


(501) 851-2500
www.maumelle.org



Community Service Fee

- Used to fund Maumelle Fire and Police Departments
- Billed quarterly \$18.00 in advance (\$6.00 per month)



Garbage Service Fees

- Billed quarterly \$46.50 plus tax in advance (\$15.50 per month)
 - Tax on garbage service fee \$3.95 per quarter (\$1.32 per month)
 - One garbage cart is provided with service
 - A second cart can be ordered and will be billed quarterly \$10.50 plus .90 tax in advance (\$3.80 per month including tax)
 - Three or more carts will be billed quarterly an additional \$15.00 plus tax \$1.28 per cart (\$5.43 per month including tax)
- Any questions regarding trash, yard waste or recycling pick up, please call Public Works Dept. at 851-2812.

Quarterly Bill w/ one Garbage Cart

Community Service Fee	\$ 18.00
Garbage Service Fee	\$ 46.50
Tax on Garbage/Cart	<u>\$ 3.95</u>
	\$ 68.45

Due Date



- Payments are late after the last working day of month billed
 - Late fees; \$5.00 for Community Service Fee and \$10.00 for Garbage Service fee
 - To make payments monthly instead of quarterly, call the Accounting Dept.
- FAILURE TO PAY FEES WILL RESULT IN THE CITY TAKING LEGAL ACTION.**

Billing

- Quarterly billing is in March, June, September, and December
- Residents moving in between billing cycles will be billed on a prorated basis (date of house closing or lease signing)

Payment Methods

- Cash, Check or Money Order
- Autodraft
- Online Payment—Credit or Debit Card
- Online payments made through your bank should be mailed to the City Hall address to ensure faster service:
 - 550 Edgewood Dr. Ste 590
 - Maumelle, AR 72113
- Payments can be mailed in the remit envelope provided with the bill
- Payments can also be made in person at City Hall
- For your convenience there is also a drive-by payment drop box at City Hall



Do I need a Permit ?

Maybe. Here are the most common things that need a permit:

- New Construction
- Commercial Signs
- Home Based Businesses
- Decks
- Fences
- Sprinkler Systems
- Sun Rooms / Porch Enclosures
- Portable Storage – (POD, Go-Mini, etc.)
- Water Heater Replacements
- Accessory Structure – (Storage Building)
- HVAC Replacement – (Condenser, Evaporator, Furnace)
- Pool – (Any size that needs a filter)
- Adding Electrical circuits
- Adding plumbing fixtures
- Remodels & Room Additions
- Excavations (digging) close to a street

Home owners that live in the house may make most repairs to their home themselves, but you will still need a permit for the items listed above and will need to do the work in compliance with applicable codes. This work does require one or more inspections depending on the work being done.

If you are going to hire any of the above items done, make sure the service company has purchased the permit for the work.

Permits 851-2784

Permits Clerk: ext. 229

Code Enforcement Officer: ext. 223